

# YOUR GUARANTEE

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*A **Structural defect** is defined as actual physical damage to the designated load-bearing elements of the home caused by failure of such load-bearing elements which affects their load-bearing functions to the extent that the home becomes unsafe, unsanitary or otherwise unlivable.*

**Items covered are:**

Steels , foundations, structural brickwork, lintels, damp and roof structure

## Items covered up to 24 months

All glazing supplied and installed by L&E are covered by a 24 month warranty. (Any leaks reported after this period will be subject to a labour charge).

**Items covered are:**

Roof (Tile, GRP or felt finishes), lead flashing, glazing and coping stones

## Items covered up the 3 month retention period only

After the 3 month retention period, it will be deemed that all customer supplied items installed during the build will have been checked and are in good working order. For any customer or manufacturer supplied items that are found to be faulty after this period, the replacement of these will be subject to a charge for removal, replacement and making good. Any claims for such will be made against the supplier directly by the client.

**Blocked drains** are covered up to the end of the retention period only, In the event of any household products causing blockages after this period. unblocking of such will be the responsibility of the client.

After the initial 3 month period, L&E will not be responsible for non structural cracks, grouting, cracked tiles or for the movement of floor tiles on any suspended floors.

Labour costs for the relaying of any tiles will be charged at the standard rate.

