YOUR GUARANTEE

Items covered for the full term are:

The excavation of and including foundations, preparation and installation of steels pad foundations and posts. All structural brickwork including the damp proof course. The creation of the roof structure. Excavation of, preparation and laying the structural floor.

Note: A structural defect is defined as actual physical damage to the designated load bearing elements of the home caused by failure of such load bearing elements which affects their load bearing functions to the extent that the home becomes unsafe, unsanitary of otherwise unliveable.

Items covered up to 24 months (only)

All glazing supplied and installed by L&E is covered by a 24 month warranty. (Any leaks reported after this period will be subject to a labour charge).

Roof (Tile, GRP or felt finishes), lead flashing, glazing and coping stones
Please note that pooling water on a roof surface or box gutter does not constitute
a 'leak'. Should there be evidence of water ingress, this will be assessed by our quality control manager.

Three month snagging

Blocked drains are covered up to the end of the retention period only, In the event of any household products causing blockages after this period. unblocking of such will be the responsibility of the client.

After the initial three month period, L&E will not be responsible for non structural cracks, grouting, cracked tiles or for the movement of floor tiles on any suspended floors.

